From: chdsforums@nps.edu
To: cbagby@bakersfieldpd.us
Subject: CHDS C&T: new posts to 1905/1906 Orientation
Date: Wednesday, July 10, 2019 2:01:07 PM

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1905/1906 Orientation

2 new posts to Orientation in the last hour

Jessica Korbel has posted to:

What is working and what is not working in homeland security?

One thing that is working in homeland security is system development in U.S. Customs and Border Protection (CBP) and some of our sister agencies. Legacy Customs started automating data in the early 1970s and CBP has continued that proactive stance with database management and the incorporation of biometric technologies. CBP is inundated by big data, for example, in one month CBP encounters total approximately 10 million travelers coming into the U.S. and that does not include the volume of trade transactions. The only way to leverage risk management principles is through the use of computers and proprietary targeting applications. Before 9/11, Customs' focus was to enable commerce, either through trade or the traveling public, after 9/11 CBP's focus became securing our border. CBP has developed systems that allows us to screen passengers for a myriad o f threats, verify immigration status and pre-determine who should be interviewed and who should be allowed to proceed. Advanced screening tools coupled with automated passport control, biometric and facial recognition tools automate the entry process for select travelers. Instead of CBP officers on 'primary' processing travelers we can focus our attention to in-depth inspections and interviews. One final area worth discussing, is a department level effort to consolidate the individual sign-in of 20+ systems (specifically CBP, Immigration and Customs Enforcement and Citizenship and Immigration Services systems) into a federated sign-in that would allow users to sign into the local area network and access certain systems based upon your profile. Once you have access to information we must be allowed to be shared it and therein lies the one issue that isn't working within homeland security.

As mentioned, I have noticed one issue reappearing in homeland security is the recreation of 'stove-pipes' or silos. I have begun to notice all the efforts to adopt information sharing crumbling and the pre-9/11 mentality reappearing. I have experienced it first-hand and have heard from co-workers that they have experienced it as well. In the end, silos lead to duplication of effort by multiple investigatory agencies and limit effectiveness. As an enforcement agency our perspective is to share information organic to CBP. If two separate investigatory agencies request assistance on the same subject there is more and more resistance to work together or share. What is overlooked is the opportunity to collaborate on threats and/or investigations, or use legal authorities of counterparts to glean information that would otherwise be unavailable. It is beginning to feel as if people have forgotten the lessons learned from

9/11.

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